




Predictive Scheduler

Is Your Practice the Right Kind of Busy?

ARTIFICIAL INTELLIGENCE TO AUTOMATE SCHEDULING

Predictive Scheduler from Veradigm is an advanced scheduling solution that uses artificial intelligence and predictive analytics. By forecasting which patients may have more pressing needs, Predictive Scheduler then creates a schedule that automatically prioritizes those visits while minimizing impact to scheduled patients. This powerful technology enables practices to help deliver high quality care delivery, improve patient outcomes, and optimize operational efficiencies.

How Predictive Scheduler can help

-  **Reworking a full schedule for high-need patients**—prioritizes high-need patient visits and holds slots open based on predicted daily volume.
-  **Understanding complex scheduling rules that can affect efficiencies**—helps practices build messages to ensure scheduling/reimbursement rules are followed.
-  **Managing no-shows/cancellations that leave open slots on a schedule**—enables users to update templates based on demand as well as no-shows/cancellations, to reduce open slots.
-  **Ensuring busy schedules are not left empty due to demand changes**—ensures slots are opened and closed on a daily or weekly basis, based on predicted demand. Distributes these visits across multiple resources as desired, to ensure visits receive optimal care, and resources are effectively used.

SOLUTION PORTFOLIO

- ✓ **PREDICTIVE SCHEDULER:** Staff no longer need to rely solely on patient cancellations and waitlists to squeeze in patients. Veradigm's flagship scheduling solution uses AI to predict demand, ensuring schedule slots are not left empty due to demand changes. Patients who need care the most have access to appointments, even at the last minute.
- ✓ **PREDICTIVE SCHEDULER SERVICES:** For organizations who would like additional support with their scheduling strategy, Veradigm's scheduling experts will collaborate with you during implementation. Our experts can also provide ongoing consultation after go-live with monthly scheduling reporting, quarterly performance reporting, and algorithm updates completed, as necessary.
- ✓ **PREDICTIVE SCHEDULER DIRECT:** Online patient scheduling that guides patients to the right appointment with the right provider at the right time. All while maintaining providers' desired level of clinic optimization.
- ✓ **SMARTREACH:** A patient engagement solution that empowers your scheduling staff to automatically message patients who meet a specific criterion such as patient demographics, CPT codes, diagnosis codes, and insurance carrier.



CONTACT US FOR AN ANALYSIS

If your practice is interested in seeing how your patients could have been seen earlier, contact us for an Optimization Readiness, an analysis that will show how schedules may have been optimized.

By pulling 12-24 months of practice and provider historical data, organizations can get insights into potential opportunities for improved scheduling efficiencies across 40 key efficiency and effectiveness metrics.

Challenges we address

- **FULL, BLOCKED SCHEDULES** When it comes to appointments, 46% of practices have reported that availability and wait times are their biggest challenges with appointments.¹
- **COMPLEX SCHEDULING RULES** Practices need to understand and work within detailed scheduling requirements that are often challenging to meet efficiently.
- **REDUCED OPERATION AND FINANCIAL EFFICIENCIES** Significant no-shows/ cancellations leave open slots on a schedule, which can negatively affect office efficiencies and overall revenue.
- **ENSURING BUSY SCHEDULES REMAIN OPTIMIZED** It's critical for practices to account for empty schedule slots on a daily or weekly basis, to prevent reduced revenue and operational efficiency.



OUTCOMES WE HELP DELIVER

Increased scheduler efficiency

Improved patient care

Increased revenue

1. MGMA Stat poll March 15, 2022